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ABSTRACT

In 1978-79 about 50 organizations and 50 individuals in Potsdam, New York, were surveyed by questionnaire to: (1) identify services performed by voluntary social organizations and other publicly supported social organizations using voluntary help; (2) estimate the amount of volunteer work contributed; (3) analyze "reasons" which motivate individual workers to volunteer; and (4) identify problems facing social organizations in performing their functions and to suggest possible solutions. The organizations provided a wide variety of public services (fire protection, education, culture, recreation, etc.) and volunteer workers came from across the community with the majority connected in some way with two local colleges. Approximately 147,000 hours per year were volunteered. If such services were not available, some social organizations would have to close and others would be curtailed severely. People volunteered because of altruism, commitment to a cause, expertise in a particular area, seeing children benefit from services, spirit of self-reliance, etc. Various social organizations felt they lacked adequate funds, volunteer workers, organizational coordination, and moral support. It would be helpful if volunteer contributions to the community were recognized by the media and public officials through fiscal support and a "volunteer week." (BRR)

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Voluntary Contribution of Service: A Priceless Resource for the Potsdam Community

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RC 013323

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"These Americans are the most peculiar people in the world. You'll not believe it when I tell you how they behave. In a local community in their country, a citizen may conceive of some need which is not being met. What does he do? He goes across the street and discusses it with his neighbor. Then what happens? A committee comes into existence and then the committee begins functioning on behalf of that need. And, you won't believe this, but it's true, all of this is done without reference to any bureaucrat. All of this is done by the private citizens on their own initiative."

--de Tocqueville, 1830, during his visit to the United States

VOLUNTARY CONTRIBUTION OF SERVICE: A PRICELESS RESOURCE FOR THE POTSDAM COMMUNITY

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Potsdam, NY 13676

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To
the volunteers
who donate their services freely
in the broader cause of the Community's
well-being and for making Potsdam a better place to live.

FOREWORD

When concerned and perceptive individuals focus attention upon and study the needs of communities our institutions serve, they often produce a product which is of extreme importance to the community. Such is the case with this splendid study on voluntary contribution of services. Dr. Ram L. Chugh's keen understanding of the nature of voluntary services has not only produced a wide variety of very useful information for the organizations served, but the study also points out the vital link between institutions of higher education such as Potsdam College, and the many important service organizations found in the Potsdam area. Just as importantly, such a study clearly illustrates the significant amount of human gain provided by the efforts of many who give unselfishly of themselves, so that others may benefit.

A study as valuable as this can also serve to demonstrate the variety of ways in which others may be helped through the coordination of services. Linking these services to a network of institutions of higher education in the North Country, may very well result in the North Country gaining the kind of support which is often diluted through a fragmented approach.

Congratulations are in order to the organizations for the services they provide and to those who provide the priceless resource, a gift of oneself to another. To all those volunteers and to the researchers such as Dr. Chugh, who provide valuable

public service through the contribution of their time and efforts, I offer my sincere gratitude and special commendation.

James H. Young
President
State University College of
Arts and Science
Potsdam, New York

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I would like to thank many individuals who helped me in completing this study. Russel Holihan, a student assistant, helped to compile the list of social organizations and mailed the first questionnaire to each one. Timothy Donnelly, while working on an independent study with me and Patrice DeLaus, a student assistant, summarized results of the first survey. Dr. George DeBaise made valuable suggestions on several aspects of the study, especially in designing the format for presenting the description of the organization. Several other individuals also read the study and made helpful suggestions. I would also like to thank Linda Bonczar for her skillful typing of this entire study.

The Village of Potsdam

Potsdam is about 25 miles south of the U.S.-Canadian border and is located on U.S. Route 11 and State Route 56. These roads connect Potsdam to Syracuse (150 miles) to the south and to Montreal, Canada (120 miles) to the northeast. Potsdam is a dynamic and progressive village and is generally recognized as the educational and cultural center for the North Country area. In 1976, the Potsdam Bicentennial Committee gave the following description of the village.

"Potsdam is a busy community on the banks of the Racquette River in St. Lawrence County, 20 miles south of the St. Lawrence River. It is the home of two colleges, Clarkson College of Technology and the State University College at Potsdam. Population of the village is about 10,000, of the town, about 16,000.

Despite its rural location, cultural events are plentiful all year round. Programs are planned not only by the two colleges but also by the Potsdam Public Library and Potsdam Public Museum.

Village recreation areas are the Potsdam Sandstoner Arena and swimming area, Ives Park, Cubley Park, Fall Island Park, Anderson Park and Hazard Park. Town and village residents may also use Postwood Park on the Racquette River in the nearby village of Hannawa Falls. There are active sports programs for all, both summer and winter.

Potsdam is area headquarters for Niagara Mohawk Power Company and the New York Telephone Company. Several shopping centers as well as downtown merchants provide much commercial activity.

The village and town are served by a local weekly newspaper, the Potsdam Courier & Freeman and by Radio Stations WPDM and WSNN stereo. Greyhound Bus serves the community and there is a local airport, owned and operated by the village of Potsdam. WRWK Television is a local TV station.

There are thirteen churches in Potsdam and five schools. In addition there are nursery schools, headstart programs and a Day Care center."

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Chapter I

INTRODUCTION

Chapter I

INTRODUCTION

The Tr[illegible]ition of Volunteerism in Potsdam

Like many other communities in the United States, Potsdam has a rich tradition of providing many humanitarian services through the volunteer efforts of many of its residents. A quick historical survey of the village indicates that the Potsdam community is extremely fortunate in having been blessed with a large pool of concerned and gifted individuals willing to donate their time, effort, and money freely in the broader cause of the community's well-being and for making Potsdam a better place to live. For example, it was primarily due to the volunteer efforts of Benjamin Raymond and other village residents that a "school house" was started in the year 1811. The school was incorporated as the St. Lawrence Academy in 1816, and it developed a statewide reputation as a teachers training school. The State University College of Arts and Science at Potsdam has its roots in this Academy. Similarly, the establishment of the Clarkson College of Technology was the result of the philanthropic contributions made by the Clarkson family. The emergence of Potsdam as the educational and cultural center of northern New York can be attributed to the voluntary initiative and philanthropic contributions made by many village residents in the early years.

The desires to make Potsdam a better place to live and to provide many needed social and human services through the

voluntary initiative of many individual residents still exist abundantly. Despite Potsdam's being a small rural village and located in a somewhat remote corner of the North Country, its residents have access to many types of services generally associated with urban areas. Through the efforts of voluntary organizations, the residents of Potsdam have the benefit of enjoying services such as fire protection, rescue squad, day-care center, family and health care, educational, cultural, sports, and recreational facilities. Many Potsdam residents volunteer their time and energy to the organizations engaged in providing many of these services. There are about 50 such organizations in Potsdam. While some of these organizations are publicly sponsored, most are the result of voluntary efforts of many concerned citizens. But even the publicly supported social organizations have many volunteer workers on their staff contributing their services freely.

The voluntary contribution of time, effort, and money in the broader cause of public welfare is a well-established humanitarian tradition in the United States. Voluntary initiative and voluntary support by countless individuals have traditionally been of fundamental importance in the establishment and development of many local, state, and nationwide organizations for providing many useful public services. Despite the tremendous increase in the role of government in providing social services, it appears that the basic ideals of individual initiative and voluntary actions are still valued highly. In other words, the American society holds steadfast

to the tradition of volunteerism. Not everything people desire has to be provided by the government. Volunteerism is an effective means for channeling individual initiative and good will for providing many public needs without government support. The spirit of self-reliance and voluntary participation is uniquely an American way of getting things done. For example, the Council for Financial Aid to Education writes: "In no other country has volunteerism taken roots and flourished as it has in the United States; in no other country has philanthropy for the public good become such a vital part of the national culture and such a deeply-ingrained custom as it has in the United States."

Potsdam can take legitimate pride in having many people who are imbued with a desire to do something good for others and thereby keeping alive the rich American traditions of self-help and self-reliance. In fact, the strongest and the healthiest communities are those which learn to tap their own resources. The Potsdam community provides an excellent example for tapping the key attributes of individual initiative and individual enterprise for the good of the community and thereby enriching the quality of life for its residents.

Objectives of the Study

Both the voluntary social organizations and the volunteers working in the publicly supported organizations provide many useful and constructive services to the Potsdam community. However, the total number of such organizations and the type of services they perform are not fully known. Similarly, how

much time the volunteer workers contribute annually through these organizations is not known. This study attempts to bring out the diverse contributions made by volunteers to the well-being of the Potsdam community. It has the following objectives.

1. To identify the type of services performed by voluntary social organizations and other publicly supported social organizations using voluntary help.
2. To estimate the amount of work contributed in terms of hours by the volunteers in this community on a yearly basis.
3. To analyze the "reasons" which motivate individual volunteer workers to engage in voluntary work.
4. To identify the problems facing social organizations in performing their functions and to suggest possible solutions.

Procedures and Overview of the Study

The study is confined to those privately and publicly supported social organizations in Potsdam which use voluntary help in providing their services. Each organization was sent a two-page questionnaire containing sixteen questions. The questionnaire asked the organization to explain its functions, its sources of funding, number of volunteers on its staff and the amount of work contributed by them in terms of hours on a monthly/yearly basis. The questionnaire also asked the organization to indicate the problems facing it and to make suggestions which would help alleviate those problems. A copy of the questionnaire is given in Appendix I.

A second questionnaire was sent to about 50 individual

volunteers asking them to give "reasons" which motivate them to engage in voluntary work. A copy of this questionnaire is given in Appendix II.

The response to both questionnaires was very good. The study is based on these responses. Chapter II provides a description of each social organization providing services for public good and using voluntary help. Chapter III provides a quantitative estimate of the work performed by volunteers on an annual basis. Chapter IV examines the "reasons" which motivate individual volunteers to engage in voluntary work. Chapter V identifies the problems facing the social organizations using voluntary help and provides suggestions for overcoming these problems. Chapter VI is the concluding chapter and highlights the major findings of the study.

Chapter II

DESCRIPTION OF THE ORGANIZATIONS USING VOLUNTARY SERVICES

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DESCRIPTION OF THE ORGANIZATIONS USING VOLUNTARY SERVICES

Method for Obtaining the Names of Organizations

This study is confined to those privately and publicly supported social organizations which use volunteers from the Potsdam Community in providing their services. Since no complete listing of these organizations exists, the ones included in this study were obtained from people involved directly or indirectly with such organizations. Every attempt was made to identify all social organizations serving the needs of the Potsdam Community. It is hoped that all such organizations have been included. In case some organizations have been left out and the reader believes that their contributions should be brought out, it would be appreciated if the names of such organizations were given to the author for inclusion in a follow-up study. Since the study is primarily confined to social organizations, political and religious organizations have not been included but may be considered for inclusion in a more comprehensive follow-up study on this subject.

Brief Description of the Organizations

The description of the organizations is based on the responses to the questionnaire and includes information on such items as the major functions of the organization, the number of paid and unpaid (volunteer) workers on its staff, estimate of the total hours of work contributed by the voluntary staff in a year, sources of funding and its annual operating budget. Most of the information relates to the years 1978 and 1979.

A.A. KINGSTON MIDDLE SCHOOL

Mailing Address: Potsdam, New York 13676

Founded: 1976 and started by: voluntary and government efforts

Sources of funding: --

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: -- , Part-time: --

Voluntary Staff: Male: 10 , Female: 55

Total Hours Worked by the Voluntary Staff Members in a Year: 850

Major Source of Volunteers:

the community

Major Function of the Organization:

tutoring pupils

AMERICAN CANCER SOCIETY LOCAL CHAPTER

Mailing Address: William Lewis
3 East Drive
Potsdam, New York 13676

Founded: 1913 and started by: voluntary efforts

Sources of funding: --

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: 2* , Part-time: *officers of the St. Lawrence County unit

Voluntary Staff: Male: 185** , Female: 348**
**Many volunteers take part in the fund raising drive.

Total Hours Worked by the Voluntary Staff Members in a Year: 6,000

Major Source of Volunteers:

students from State and Clarkson Colleges
employees from State and Clarkson Colleges
spouses of employees from both Colleges
local community

Major Function of the Organization:

The long-range goal of the cancer society is to eliminate cancer entirely as a disease of mankind. Two immediate goals are to save more lives and to diminish suffering from cancer to the fullest extent possible and to provide education to public and professional service to patients.

AMERICAN FIELD SERVICE (AFS)

Mailing Address: Miss Susan Theobald
Route 4
Potsdam, New York 13676

Founded: -- and started by: voluntary efforts

Sources of funding: private

Total operating budget: $2200 including a payroll of: 0

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 40 , Female: 40

Total Hours Worked by the Voluntary Staff Members in a Year: 2000

Major Source of Volunteers:

not known

Major Function of the Organization:

To work for exchange of students between the United States and other countries.

AMERICAN HEART ASSOCIATION-LOCAL CHAPTER

Mailing Address: Mrs. Katherine P. Schwarczkopf
R.F.D. #1
Norwood, NY 13668

Founded: 1972 and started by: voluntary efforts

Sources of funding: Private contributions

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: one* , Part-time: 0 *District Direct

Voluntary Staff: Male: 15** , Female: 45**
**Work contributed by 60 volunteers from Potsdam community

Total Hours Worked by the Voluntary Staff Members in a Year: 4,500

Major Source of Volunteers:

students from Clarkson College
employees from State college
local community

Major Function of the Organization:

Fund raising activities for the Heart Fund.

AMERICAN RED CROSS - POTSDAM SECTION

Mailing Address: Mr. Gerald Gonyea (chapter chairman)
Clarkson College
Potsdam, NY 13676

Founded: 1916 **and started by:** voluntary and government efforts

Sources of funding: United Way and Private contributions

Total operating budget: $20,000.00 **including a payroll of:** $6500.00

Paid Staff: Full-time: one* , **Part-time:** *Executive Director

Voluntary Staff: Male: -- , **Female:** -- Total=60 approx.**
**Plus many people help out at the time of "blood drives."

Total Hours Worked by the Voluntary Staff Members in a Year: 12000 approx.

Major Source of Volunteers:

students from State and Clarkson Colleges
employees from State and Clarkson Colleges
spouses of employees from State and Clarkson Colleges
local community

Major Function of the Organization:

Chartered by the Federal government with two mandatory services. Service to the Military and veterans and their families and disaster aid. Added in the following years: safety services, first aid and CPR, Nursing and Health care, Youth Service and Blood Service.

BIRTHRIGHT

Mailing Address: Mrs. James Hartzell
23 Haggerty Road
Potsdam, NY 13676

Founded: 1972 and started by: voluntary efforts

Sources of funding: Private sources

Total operating budget: $2,000 including a payroll of: $0

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: , Female: 25

Total Hours Worked by the Voluntary Staff Members in a Year: 700

Major Source of Volunteers:

the community

Major Function of the Organization:

alternatives to abortion, supportive help

BOY SCOUTS OF AMERICA: POTSDAM TROOPS

Mailing Address: Boy Scouts of America
St. Lawrence Council
20 East Main
Canton, NY 13617

Founded: 1956 **and started by:** voluntary efforts

Sources of funding: private (United Way funds the county organization) but not the local troops

Total operating budget: -- **including a payroll of:** --

Paid Staff: Full-time: 0 , **Part-time:** 0

Voluntary Staff: Male: 22 , **Female:** 18

Total Hours Worked by the Voluntary Staff Members in a Year: 1800

Major Source of Volunteers:

local community
employees from State and Clarkson College
spouses of employees from both colleges
students from Clarkson College

Major Function of the Organization:

to provide, in a fun matrix, opportunities to be of service, to train boys in leadership and citizenship, vocational and outdoor skills and develop physical fitness.

General Comments:

There are three boy scout troops in Potsdam and each troop is designed for a different age group of children. Each troop is headed by a troop leader and has many volunteers to help the troop to carry out its activites.

CITIZENS TO SAVE THE ADIRONDACK

Mailing Address: 86 Market Street
Potsdam, NY 13676

Founded: 1973 and started by: voluntary efforts

Sources of funding: private sources

Total operating budget: $1,600 including a payroll of: 0

Paid Staff: Full-time: -- , Part-time: --

Voluntary Staff: Male: 2 , Female: 5

Total Hours Worked by the Voluntary Staff Members in a Year: 960

Major Source of Volunteers:

spouses of employees from State College
local community

Major Function of the Organization:

to foster conservation and wise land use in the Adirondacks; monitors issues pertaining to adirondack area, legislation, etc.

CLARKSON COLLEGE SCABBARD & BLADE

Mailing Address: U.S. Army ROTC
Clarkson College
Potsdam, NY 13676

Founded: 1959 and started by: voluntary efforts

Sources of funding: Funds are raised through cadet sponsored activities and membership dues.

Total operating budget: none including a payroll of:

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 14 , Female: 6

Total Hours Worked by the Voluntary Staff Members in a Year: 545

Major Source of Volunteers:

students from Clarkson and State Colleges
employees from Clarkson College

Major Function of the Organization:

To encourage, preserve, and develop the highest ideals of the military profession to promote American citizenship and to provide service to the community.

CONSORTIUM YOUTH CHALLENGE PROGRAM

Mailing Address: E.J. Noble Center
St. Lawrence University
Canton, NY 13617

Founded: 1974 **and started by:** voluntary and gov't. efforts

Sources of funding: State and Village government; private monies

Total operating budget: $14,500 **including a payroll of:** $12,000

Paid Staff: Full-time: 3 , **Part-time:** 1

Voluntary Staff: Male: 4 , **Female:** 6

Total Hours Worked by the Voluntary Staff Members in a Year: 640

Major Source of Volunteers:

Students from State College and Clarkson

Major Function of the Organization:

Consortium works with approximately 40 programs in St. Lawrence County. Youth Challenge volunteers work with children, teenagers, adults, senior citizens, mentally or physically handicapped, gifted, disadvantaged, lonely...any people who need help. Activities include...recreation companionship, tutoring, referral services, medical/nutritional services, special projects.

4-H CLUBS

Mailing Address: Mr. Floyd Morter
Cooperative Extension
University Shopping Center
Canton, NY 13617

Founded: 1930 **and started by:** Voluntary and gov't. efforts.

Sources of funding: 50% county government and 50% state and federal

Total operating budget: $296,291* **including a payroll of:** $22,311*

Paid Staff: Full-time: 20* , **Part-time:** 2* *for the entire county

Voluntary Staff: Male: , **Female:** **Total:** 60 (Potsdam only)

Total Hours Worked by the Voluntary Staff Members in a Year: 15000 (for Potsdam only)

Major Source of Volunteers:

Students and employees from State and Clarkson.
Local community.

Major Function of the Organization:

To serve as an out of school informal education agency; to help boys/girls develop skills which can be useful in their lives; to help boys/girls to become good citizens and become a part of their community; provide community service.

General Comments:

4-H Clubs are organized through the St. Lawrence County Cooperative Extension under the direction of Mr. Floyd Morter. There are ten 4H clubs in Potsdam. Each club has six volunteer leaders and on the average each club leader works five hours a week. Total hours contributed annually by Potsdam volunteers is estimated at 15,000.

GAMMA SIGMA SIGMA

Mailing Address: Lynn Buyce
203 Lehman North
SUCP, Potsdam, NY 13676

Founded: 1972 and started by: voluntary efforts

Sources of funding: private

Total operating budget: $200 including a payroll of: $0

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: , Female: Total: 65

Total Hours Worked by the Voluntary Staff Members in a Year: 2,600

Major Source of Volunteers:

Students from State College

Major Function of the Organization:

Gamma Sigma Sigma provides a wide variety of services to the Potsdam community and to the college community. It has helped out many other organizations within the community and surrounding areas. Examples are the hospital, Newman Center, Lion's Club, Cancer Society, and mostly any group needing or asking for our help.

GIRL SCOUTS OF U.S.A.: POTSDAM TROOPS

Mailing Address: Mrs. Gary Bartow
Route 4
Potsdam, NY 13676

Founded: 1940's and started by: voluntary efforts

Sources of funding: Private contributions (United Way & individual members)

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: -- , Part-time: --

Voluntary Staff: Male: 0 , Female: 24

Total Hours Worked by the Voluntary Staff Members in a Year: 4,320

Major Source of Volunteers:

Spouses of employees from the State and Clarkson Colleges.
Students from State College
Local Community.

Major Function of the Organization:

Fun and learning for girls with emphasis on the outdoors and preparation for becoming young adults.

General Comments:

There are 12 Girl Scout Troops in Potsdam - five Brownie Troops, four Junior, two Cadette, and one Senior. Each troop has two leaders and on the average each troop leader contributes 15 hours per month.

HEAD START

Mailing Address: Mrs. Alice Serfis
Head Start
Elm Street
Potsdam, NY 13676

Founded: 1965 and started by: voluntary and government efforts

Sources of funding: federal government

Total operating budget: $56,000 including a payroll of: $36,000

Paid Staff: Full-time: 7 , Part-time:

Voluntary Staff: Male: 2 , Female: 12

Total Hours Worked by the Voluntary Staff Members in a Year: 1200

Major Source of Volunteers:

Students from State College
Local community

Major Function of the Organization:

Encourage parents participation in education of children; increase child's general knowledge, social-emotional stability, self-image; improve child's health, physical, mental, nutritional well-being.

LITERACY VOLUNTEERS OF ST. LAWRENCE COUNTY

Mailing Address: Mrs. Betty Rush
4 Broad
Potsdam, NY 13676

Founded: 1968 **and started by:** voluntary efforts

Sources of funding: United Way

Total operating budget: $900 **including a payroll of:** $0.00

Paid Staff: Full-time: 0 , **Part-time:** 0

Voluntary Staff: Male: 8 , **Female:** 74

Total Hours Worked by the Voluntary Staff Members in a Year: 4,400

Major Source of Volunteers:

The membership

Major Function of the Organization:

To teach literacy to adults with less than fifth grade reading ability.

NORTH COUNTRY WOMEN, INC. (SHELTER PROJECT)

Mailing Address: 3 Chapel Street
Canton, NY 13617

Founded: 1975 and started by: voluntary efforts
1978 (Shelter Project)

Sources of funding: Federal and private sources.

Total operating budget: $12,200 including a payroll of: $7,200 (CETA)

Paid Staff: Full-time: 2 , Part-time:

Voluntary Staff: Male: 0 , Female: 25

Total Hours Worked by the Voluntary Staff Members in a Year: 4500

Major Source of Volunteers:

Employees from State College Potsdam
Students from St. Lawrence University

Major Function of the Organization:

Serves needs of battered women and victims of family violence by providing a temporary shelter, counseling, offers 24-hour service.

NORTHERN ADIRONDACK ARTS & CRAFTS GUILD, INC.

Mailing Address: A. Mason
8 Bay Street
Potsdam, NY 13676

Founded: 1972 **and started by:** volunteers

Sources of funding: private funds

Total operating budget: $5,550 **including a payroll of:** $1,100

Paid Staff: Full-time: 0 , **Part-time:** 1

Voluntary Staff: Male: 5 , **Female:** 15

Total Hours Worked by the Voluntary Staff Members in a Year: 500

Major Source of Volunteers:

Spouses of employees from State and Clarkson Colleges.
Employees from Clarkson College.
Local community.

Major Function of the Organization:

To market regionally handcrafted products, to educate the public in the area of crafts.

PEE-WEE BASKETBALL PROGRAM

Mailing Address: c/o Potsdam Recreation Commission
Civic Center
Potsdam, NY 13676

Founded: 1973 and started by: voluntary efforts

Sources of funding: no funding

Total operating budget: no budget including a payroll of: 0

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 6 , Female: 1

Total Hours Worked by the Voluntary Staff Members in a Year: 180

Major Source of Volunteers:

Students and employees from State College

Major Function of the Organization:

Instructing youngsters (8-13 years old) in basketball skills.

PLANNED PARENTHOOD

Mailing Address: Ms. Betsy Kelly
24 Leroy Street
Potsdam, NY 13676

Founded: 1972 **and started by:** Voluntary and government efforts

Sources of funding: federal, state and private

Total operating budget: N/A **including a payroll of:** N/A

Paid Staff: Full-time: 2 , **Part-time:** 2

Voluntary Staff: Male: 0 , **Female:** 10-12

Total Hours Worked by the Voluntary Staff Members in a Year: 720

Major Source of Volunteers:

Spouses of employees from State and Clarkson Colleges.
Students from State and Clarkson Colleges.
Local community.

Major Function of the Organization:

To provide a general reproductive health care including low-cost methods of birth control. To promote and encourage family planning and family life education.

POTSDAM CHAMBER OF COMMERCE

Mailing Address: P.O. Box 517
Potsdam, NY 13676

Founded: and started by: voluntary efforts

Sources of funding: private sources

Total operating budget: $8,000 including a payroll of: $2,100

Paid Staff: Full-time: , Part-time: 2

Voluntary Staff: Male: * , Female: * *unknown

Total Hours Worked by the Voluntary Staff Members in a Year: 240

Major Source of Volunteers:

community

Major Function of the Organization:

to promote commerce in Potsdam

POTSDAM DAY CARE CENTER

Mailing Address: Potsdam Day Care Center
32 Elm Street
Potsdam, NY 13676

Founded: 1973 **and started by:** voluntary efforts

Sources of funding: private and federal funds

Total operating budget: **including a payroll of:**

Paid Staff: Full-time: 6 , **Part-time:** 2

Voluntary Staff: Male: 1 , **Female:** 14

Total Hours Worked by the Voluntary Staff Members in a Year: 1,440

Major Source of Volunteers:

students from State College
local community

Major Function of the Organization:

Provide care and early learning for children during weekday working hours.

POTSDAM FIGURE SKATING CLUB

Mailing Address: Potsdam Figure Skating Club
P.O. Box 334
Potsdam, NY 13676

Founded: 1972 **and started by:** voluntary efforts

Sources of funding: private

Total operating budget: $11,343.00 **including a payroll of:** $2,278.00

Paid Staff: Full-time: 0 , **Part-time:** 3

Voluntary Staff: Male: 3* , **Female:** 6* *Board Members

Total Hours Worked by the Voluntary Staff Members in a Year: 2200**
**By board members and many other volunteers.

Major Source of Volunteers:

Employees from State College
Spouses of employees from State and Clarkson Colleges
Local Community

Major Function of the Organization:

To teach skating skills to all with emphasis on figure skating.

POTSDAM HOSPITAL GUILD, INC.

Mailing Address: Mrs. Thomas Place
60 Bay Street
Potsdam, NY 13676

Founded: 1933 **and started by:** voluntary efforts

Sources of funding: none

Total operating budget: $200* **including a payroll of:**
*for postage and other supplies

Paid Staff: Full-time: 0 , **Part-time:** 0

Voluntary Staff: Male: 0 ; **Female:** All (9 officers of the Guild and 200 active members)

Total Hours Worked by the Voluntary Staff Members in a Year: 2400

Major Source of Volunteers:

Spouses of employees from State and Clarkson Colleges.
Local Community.

Major Function of the Organization:

To raise money for the hospital and assist the hospital staff in any way.

POTSDAM JUNIOR FOOTBALL LEAGUE, INC.

Mailing Address: Harold F. Ling
Potsdam Jr. Football League, Inc.
Route 4
Potsdam, NY 13676

Founded: 1970 and started by: volunteers

Sources of funding: county and private donations

Total operating budget: $2,000 including a payroll of: $0.00

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 18 , Female: 0

Total Hours Worked by the Voluntary Staff Members in a Year: 1,200

Major Source of Volunteers:

Clarkson College and area residents

Major Function of the Organization:

To provide Potsdam and surrounding area youth with a supervised recreational program; to teach the youth the fundamentals of football, the values of sportsmanship, leadership and teamwork.

POTSDAM JUNIOR HOCKEY

Mailing Address: Potsdam Junior Hockey
P.O. Box 635
Potsdam, NY 13676

Founded: **and started by:** voluntary efforts

Sources of funding: private and county government

Total operating budget: $14,000 **including a payroll of:** 0

Paid Staff: Full-time: 0 , **Part-time:** 0

Voluntary Staff: Male: 38 , **Female:** 38

Total Hours Worked by the Voluntary Staff Members in a Year: 3000

Major Source of Volunteers:

Employees from State and Clarkson Colleges
Spouses of employees from State and Clarkson Colleges

Major Function of the Organization:

To provide recreational hockey to about 225 youngsters of Potsdam and surrounding area.

POTSDAM LIONS CLUB

Mailing Address: President, Potsdam Lions Club
Potsdam, NY 13676

Founded: 1929 **and started by:** voluntary efforts

Sources of funding: self-funded

Total operating budget: $9,000 **including a payroll of:** $0.00

Paid Staff: Full-time: 0 , **Part-time:** 0

Voluntary Staff: * Male: , **Female:** *all members of the club

Total Hours Worked by the Voluntary Staff Members in a Year: 3,000

Major Source of Volunteers:

the membership

Major Function of the Organization:

Service to the blind and handicapped; public service; fund raising for children and needy families and civic agencies.

POTSDAM NEIGHBORHOOD CENTER

Mailing Address: Potsdam Neighborhood Center
35 Market Street
Potsdam, NY 13676

Founded: **and started by:** voluntary and governmental efforts

Sources of funding: Federal funds

Total operating budget: -- **including a payroll of:** --

Paid Staff: Full-time: 10 , **Part-time:**

Voluntary Staff: Male: 22 , **Female:** 50

Total Hours Worked by the Voluntary Staff Members in a Year: 850

Major Source of Volunteers:

Students from State and Clarkson Colleges.
Local Community.

Major Function of the Organization:

Information and referral, outreach, help for low income people (Christmas Program, Domestic Assistance Program).

POTSDAM PARENTS NURSERY

Mailing Address: Potsdam Parents Nursery
63 Waverly Street
Potsdam, NY 13676

Founded: 1958 and started by: voluntary efforts

Sources of funding: private funds

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: 2 , Part-time: 0

Voluntary Staff: Male: 0 , Female: 7

Total Hours Worked by the Voluntary Staff Members in a Year: 200

Major Source of Volunteers:

Members of the Board.

Major Function of the Organization:

Provide pre-school instruction for 3-5 year olds.

POTSDAM PUBLIC LIBRARY

Potsdam Public Library
Civic Center
Mailing Address: Potsdam, NY 13676

Founded: 1887 and started by: voluntary efforts

Sources of funding: Federal, State, County, Village governments, Private sources

Total operating budget: $65,200 including a payroll of: $42,066

Paid Staff: Full-time: 10 , Part-time:

Voluntary Staff: Male: * , Female: *
*Number of volunteers fluctuates.

Total Hours Worked by the Voluntary Staff Members in a Year: 650

Major Source of Volunteers:

Spouses of employees from State and Clarkson Colleges.
Local community.

Major Function of the Organization:

The library provides books, magazines, pamphlets, and audio-visual material to the public. It also provides many other services, e.g., family film night, story hour, puppet workshop, drawing classes, etc. as well as mini-bookmobiles to Racquette Acres, Mayfield apartments and the Potsdam Nursing Home.

POTSDAM PUBLIC MUSEUM

Mailing Address: Potsdam Public Museum
Civic Center
Potsdam, NY 13676

Founded: 1940 and started by: voluntary and government effort

Sources of funding: state and village governments

Total operating budget: $35,000 including a payroll of: $24,500

Paid Staff: Full-time: 0 , Part-time: 10

Voluntary Staff: Male: * , Female: *Total: About 140 volunteers

Total Hours Worked by the Voluntary Staff Members in a Year: 1,300

Major Source of Volunteers:

Students from State College
Employees from State College.
Spouses of employees from State College.
Local community.

Major Function of the Organization:

Education, conservation, exhibition.

POTSDAM ROTARY CLUB

Mailing Address: Potsdam Rotary Club
c/o Mr. Howard Jebo
The Snap Shop
9 Maple Street
Potsdam, NY 13676

Founded: 1927 and started by: voluntary efforts

Sources of funding: private

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 80 , Female: 0

Total Hours Worked by the Voluntary Staff Members in a Year: 1600

Major Source of Volunteers:

Local business and professional personnel.
Employees from State and Clarkson Colleges.

Major Function of the Organization:

Service to the community, good fellowship at meetings and work sessions provides the basis for the volunteer efforts. We have concentrated in recent years on helping families with handicapped children.

POTSDAM SANDSTONE SENIOR CITIZENS CLUB, INC.

Mailing Address: Mildred Gilmore (President)
Route 2
Potsdam, NY 13676

Founded: 1969 and started by: Voluntary efforts

Sources of funding: State and Village monies.

Total operating budget: $3,400 including a payroll of: $250

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 0 , Female: 7*

Total Hours Worked by the Voluntary Staff Members in a Year: 2500
*Voluntary work is performed by 7 officers of the club and 40 members on an off-and-on basis.

Major Source of Volunteers:

The membership.

Major Function of the Organization:

This organization is of a social nature and conducts business meetings, covered dish suppers, craft days, rummage-Christmas sales, and organized trips. It is designed to organize various activities enjoyable to senior citizens.

POTSDAM VOLUNTEER FIRE DEPARTMENT

Mailing Address: Potsdam Volunteer Fire Department
Potsdam, NY 13676

Founded: 1857 **and started by:** volunteers

Sources of funding: village, county, state, federal governments, private funds.

Total operating budget: -- **including a payroll of:** --

Paid Staff: Full-time: 4 , **Part-time:**

Voluntary Staff: Male: 60 , **Female:**

Total Hours Worked by the Voluntary Staff Members in a Year: 12,000

Major Source of Volunteers:

Local community.

Major Function of the Organization:

Fire fighting and prevention.

POTSDAM VOLUNTEER RESCUE SQUAD, INC.

Mailing Address: P.O. Box 656
Potsdam, NY 13676

Founded: 1955 and started by: voluntary efforts

Sources of funding: private donations, village and town governments

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: -- , Part-time: --

Voluntary Staff: Male: 19 , Female: 8

Total Hours Worked by the Voluntary Staff Members in a Year: 8,500

Major Source of Volunteers:

Employees from State and Clarkson Colleges.
Students from Clarkson College.
Spouses of employees from State and Clarkson Colleges.
Local community.

Major Function of the Organization:

To provide emergency care to sick and injured and transportation to medical facilities.

POTSDAM YOUTH RECREATION ASSOCIATION

Mailing Address: Mr. Robert E. Reagan
Route 1
Norwood, NY 13668

Founded: 1958 **and started by:** voluntary efforts

Sources of funding: private and county and state governments.

Total operating budget: $3,000 **including a payroll of:** $200

Paid Staff: Full-time: 0 , **Part-time:** 2

Voluntary Staff: Male: 60 , **Female:** 15

Total Hours Worked by the Voluntary Staff Members in a Year: 2,500

Major Source of Volunteers:

Employees from State and Clarkson Colleges.
Spouses of employees from State and Clarkson Colleges.
Students from both Colleges.

Major Function of the Organization:

The Potsdam Youth Recreation Association is an incorporated organization which attempts to provide recreational programs (baseball, softball, and T. ball) to serve the needs of the youth of the community. The Association organizes a summer basketball program for boys ages 7-15 and a softball program for girls in the same age bracket. Nearly 480 children are active in these programs.

POTSDAM YOUTH SOCCER ASSOCIATION

Mailing Address: Dr. Neil Johnson
Maxcy Hall
State University College
Potsdam, NY 13676

Founded: 1978 and started by: Voluntary efforts

Sources of funding: Village government (some dollars from the Recreation commission for equipment).

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 14 , Female: 4

Total Hours Worked by the Voluntary Staff Members in a Year: 48

Major Source of Volunteers:

Employees from the State and Clarkson Colleges.

Major Function of the Organization:

To promote and provide an organized soccer program for the youth of Potsdam. To provide a vehicle for the youth to learn the skills and strategy for playing soccer.

RACQUETTE RIVER MASONIC LODGE

Mailing Address: Racquette River Masonic Lodge
Potsdam, NY 13676

Founded: 1850 **and started by:** voluntary efforts

Sources of funding: private sources

Total operating budget: $11,000 **including a payroll of:** $1,000

Paid Staff: Full-time: , **Part-time:** 1

Voluntary Staff: *Male: , **Female:** *consists of all male members.

Total Hours Worked by the Voluntary Staff Members in a Year: 360

Major Source of Volunteers:

Members.

Major Function of the Organization:

Assist community agencies, brotherhood amongst members, maintain high moral standards.

REACHOUT

Mailing Address: Mrs. Dottie Dow
President, Reachout
104 Morey, SUC
Potsdam, NY 13676

Founded: 1977 **and started by**: voluntary efforts

Sources of funding: State and Village governments.

Total operating budget: -- **including a payroll of**: --

Paid Staff: Full-time: 1* , **Part-time**: 0 *Executive Director

Voluntary Staff: **Male: 25 , **Female**: 45
**fluctuates during the year.

Total Hours Worked by the Voluntary Staff Members in a Year: 18,000

Major Source of Volunteers:

Students and employees from State College
Students and employees from Clarkson College.
Local community

Major Function of the Organization:

To provide 24-hour crisis, information and referral services to the two colleges and the community via a hotline and a drop-in center.

RESCUE SQUAD AUXILIARY

Mailing Address: c/o Leona Rockfeller
11 Maynard Street
Potsdam, NY 13676

Founded: 1976-77 and started by: voluntary efforts

Sources of funding: private sources

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: , Female: 10

Total Hours Worked by the Voluntary Staff Members in a Year: 1200

Major Source of Volunteers:

Local community.

Major Function of the Organization:

To help people of the community and the rescue squad.

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ROTC RANGERS

Mailing Address: ROTC Instructor Group
Clarkson College
P.O. Box 312
Potsdam, NY 13676

Founded: 1970 and started by: voluntary efforts

Sources of funding: --

Total operating budget: -- including a payroll of: --

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 19 , Female: 1

Total Hours Worked by the Voluntary Staff Members in a Year: 400

Major Source of Volunteers:

Students from Clarkson and State Colleges.

Major Function of the Organization:

Annual Blood Drive.
Cancer Walk-A-Thon.

ST. LAWRENCE COUNTY ALCOHOL & DRUG SERVICES

Mailing Address: P.O. Box 53
Potsdam, NY 13676

Founded: 1970 **and started by:** voluntary and government efforts.

Sources of funding: Federal, State, and County monies.

Total operating budget: $178,394 **including a payroll of:** $99,425

Paid Staff: Full-time: 10 , **Part-time:** 0

Voluntary Staff: * Male: , **Female:** *Total=28 approx.

Total Hours Worked by the Voluntary Staff Members in a Year: 1000-1200

Major Source of Volunteers:

Youth consortium - Mostly college students.

Major Function of the Organization:

Counseling and referral in alcohol and drug abuses; family counseling through referral; education and prevention programs, DWI rehabilitation program.

ST. LAWRENCE COUNTY ALCOHOL SERVICES

Mailing Address: P.O. Box 53
Potsdam, NY 13676

Founded: 1970 **and started by:** voluntary & government efforts

Sources of funding: county and state government

Total operating budget: $178,394 **including a payroll of:** $99,425

Paid Staff: Full-time: 10 , **Part-time:** 4

Voluntary Staff: Male: * , **Female:** * *number of volunteer fluctuates

Total Hours Worked by the Voluntary Staff Members in a Year: 150

Major Source of Volunteers:

Students from State College.
Local community.

Major Function of the Organization:

Information, counseling, referral, education, outpatient clinic prevention programming.

ST. LAWRENCE COUNTY COUNCIL OF SENIOR CITIZENS

(POTSDAM CLUB)

Mailing Address: Eva Dean, President
St. Lawrence County Council of Senior Citizens
R.F.D. #1
Norwood, NY 13668

Founded: 1969 and started by: voluntary efforts

Sources of funding: United Way

Total operating budget: 0 including a payroll of: 0

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 15 , Female: 55

Total Hours Worked by the Voluntary Staff Members in a Year: 1200

Major Source of Volunteers:

Local community.

Major Function of the Organization:

To keep senior citizens advised on all the latest legislation concerning seniors. To help them with problems, such as fuel, utilities, and other services. Primarily a senior citizen advisory and problem solving group.

General comment:

There are 22 senior citizen clubs in the St. Lawrence County and Eva Dean is the President of the County Council. The information given above relates to the Potsdam club and was provided by Mrs. Margaret Cuthbert and Mrs. Mildred Gilmore of Potsdam.

ST. LAWRENCE COUNTY ENVIRONMENTAL MANAGEMENT COUNCIL

Mailing Address: County Court House
Canton, NY 13617

Founded: 1971 and started by: Voluntary and government efforts

Sources of funding: State and County funds

Total operating budget: $22,000 including a payroll of: $14,000

Paid Staff: Full-time: 1 , Part-time: 2

Voluntary Staff: Male: 20 , Female: 2

Total Hours Worked by the Voluntary Staff Members in a Year: 120

Major Source of Volunteers:

Employees from State College and Clarkson College
Students from State College

Major Function of the Organization:

Citizen advisory group to the County Board of Legislators on environmental issues; environmental education and public information on environmental problems and issues.

ST. LAWRENCE VALLEY CRAFT & TRAINING CENTER OF NORTHERN NEW YORK, INC.

Mailing Address: Box 15
West Stockholm, NY 13696

Founded: 1966 and started by: voluntary & gov't. efforts

Sources of funding: private monies

Total operating budget: $400 including a payroll of:

Paid Staff: Full-time: 0 , Part-time: 8

Voluntary Staff: Male: 0 , Female: 4

Total Hours Worked by the Voluntary Staff Members in a Year: 180

Major Source of Volunteers:

Spouses of employees from Clarkson College.
Local community.

Major Function of the Organization:

To teach crafts to anyone who wants to learn with emphasis on the elderly, the handicapped, the unemployed, the mentally disturbed, and all underprivileged people over the age of 16.

SPECIAL FRIENDS

Mailing Address: Jim Burton
2128 Bowman West
State University College
Potsdam, NY 13676

Founded: 1978 and started by: voluntary efforts

Sources of funding: state and village governments.

Total operating budget: $9,000 including a payroll of: $6,200

Paid Staff: Full-time: 1 , Part-time: 0

Voluntary Staff: Male: 19 , Female: 36

Total Hours Worked by the Voluntary Staff Members in a Year: 5,000

Major Source of Volunteers:

Students from State and Clarkson Colleges.

Major Function of the Organization:

The Special Friends Program is designed to provide personal attention to children, preschool through teenagers, needing assistance of some type. Volunteers are assigned on a one-to-one basis and provide cultural enrichment, counseling, recreation, companionship or other functions needed by the child.

STEINBERG'S WEE-CARE

Mailing Address: Madrid Road
Potsdam, NY 13676

Founded: 1977 and started by: voluntary efforts

Sources of funding: private funds

Total operating budget: 0 including a payroll of: 0

Paid Staff: Full-time: 0 , Part-time: 0

Voluntary Staff: Male: 0 , Female: 1

Total Hours Worked by the Voluntary Staff Members in a Year: 360

Major Source of Volunteers:

Local community.

Major Function of the Organization:

Caring and training of all ages (multi-age group); round-the-clock service; counseling.

UNITED WAY (LOCAL CHAPTER)

Mailing Address: Donald A. Ballou, Executive Director
United Way
14 Park St.
Canton, NY 13617

Founded: 1959 and started by: Voluntary efforts

Sources of funding: Private contributions.

Total operating budget: $32,500 including a payroll of: $32,500

Paid Staff: Full-time: 2 , Part-time: 1

Voluntary Staff: *Male: 1 , Female: 2
*Many other volunteers who help during the campaign.

Total Hours Worked by the Voluntary Staff Members in a Year: 10,000**
**5500 hours and 4500 hours by male and female volunteers respectively.

Major Source of Volunteers:

Employees from State and Clarkson Colleges.
Spouses of employees from State and Clarkson Colleges.

Major Function of the Organization:

To collect funds through private donation for approximately 14 agencies.

VILLAGE OF POTSDAM HOUSING AUTHORITY

Mailing Address: Mr. Jack Whalen
Project Manager
P.O. Box 687
Potsdam, NY 13676

Founded: 1968 and started by: voluntary and gov't. efforts

Sources of funding: state funds

Total operating budget: $286,344 including a payroll of: $37,000

Paid Staff: Full-time: 3 , Part-time: 2

Voluntary Staff: Male: 4 , Female: 1

Total Hours Worked by the Voluntary Staff Members in a Year: 100

Major Source of Volunteers:

Local Community.

Major Function of the Organization:-

The housing authority is responsible for the operation and management of 100 units of low-income family housing in Potsdam. The Board members help set policies for operating these housing units under the Public Housing Laws of the state of New York.

Some Observations on the Organizations

Several interesting observations can be made on the organizations described on the previous pages.

- The organizations perform a wide variety of public services, such as fire protection, emergency ambulance service, educational, cultural, and recreational facilities, family and health care, leadership training, and many other community services.

- The volunteer workers working in these organizations come from all across the community. However, the majority of them come from both colleges and include college employees, spouses of the employees and students.

- Some organizations, like the Voluntary Fire Department, provide 24-hour services the year 'round while others, such as the "Blood Drive", are periodic activities.

- Some organizations, like the Local Chapter of the American Cancer Society, use many volunteers while others, such as the Steinberg's Wee Care, are essentially one-volunteer operations.

- Some organizations, like the Local Chapter of the American Heart Association, are nationally affiliated while others such as the Potsdam Youth Recreation Association, are entirely local.

- Some organizations, like Reachout, provide services to the residents of the entire county (but use volunteers primarily from the Potsdam area) while others, such as the Potsdam Hospital Guild, provide services only to the area hospital.

- Some organizations, like the North Country Women's Shelter, are publicly supported but use considerable voluntary help in providing their services while others, such as the Citizens to Save the Adirondack Park, are essentially privately funded and supported.

- Some organizations, such as the Potsdam Sandstone Senior Citizens Club, serve the needs of the older age group residents while others, such as the Scout organizations, serve the needs of children.

For the small community of Potsdam to have such a large number of organizations providing a wide ranging social and human services

is indeed a great asset. These organizations, by making available many needed public services, help enrich the quality of life for the residents of this area. These organizations perhaps could not function so effectively without the active support of the local community and without the voluntary contributions of time, effort, and money from many individual residents of the community.

The next chapter provides a quantitative estimate of the amount of time in hours contributed by volunteers through these organizations. It must be pointed out that the term organization in this study is used in a very broad sense. It covers all types of social organizations such as clubs, associations, societies, and others.

Chapter III

AN ASSESSMENT OF THE VOLUNTARY CONTRIBUTION OF SERVICES

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AN ASSESSMENT OF THE VOLUNTARY CONTRIBUTION OF SERVICES

A Quantitative Estimate of Voluntary Work Contributed

Each organization using voluntary services was asked to give the best possible estimate of the total hours of work performed by the volunteer members of its staff in a year. This information is summarized in Table I. The total amount of work contributed by volunteers from the Potsdam community through the organizations listed in Table I is estimated at 150,000 hours a year. The figures in Table I indicate that the use of volunteers varies greatly from one organization to another. For example, the Potsdam Youth Soccer Association uses 48 hours of voluntary services in a year whereas the Potsdam Section of the American Red Cross uses about 12,000 hours of voluntary services a year.

It is, however, extremely important that the hours of voluntary work contributed as shown in Table I should be interpreted with caution for the following reasons:

- Unlike the paid staff who generally have a definite time contract and are expected to work a certain number of hours a day/week, the volunteer workers generally do not have the same kind of time contract. The volunteer workers generally choose their own schedule and their own hours of working to suit their convenience. In other words, unlike the paid employee, the volunteer worker does not have to punch a clock. Because of the very nature of voluntary work, the organization using volunteers may not have a proper record of the amount of work performed. While responding to the questionnaire, almost every organization did indicate the difficulty of giving a precise amount of work contributed by the volunteers on its

TABLE I: Quantitative Estimate of Hours of Work Contributed by Volunteer Workers on a Yearly Basis

Name of Organization	Hours Contributed
A.A. Kingston Middle School	850
American Cancer Society Local Chapter	6,000
American Field Service (AFS)	2,000
American Heart Association--Local Chatper	4,500
American Red Cross--Potsdam Section	12,000
Birthright	700
Boy Scouts of America--Potsdam Troops	2,400
Citizens to Save the Adirondacks	960
Clarkson College Scabbard & Blade	545
Consortium Youth Challenge Program	640
4-H Clubs	15,000
Gamma Sigma Sigma	2,600
Girl Scouts of U.S.A.--Potsdam Troops	4,320
Head Start	1,200
Literacy Volunteers of St. Lawrence County	4,400
North Country Women, Inc. (Shelter Project)	4,500
Northern Adirondack Arts & Crafts Guild, Inc.	500
Pee-Wee Basketball Program	180
Planned Parenthood	720
Potsdam Chamber of Commerce	240
Potsdam Day Care Center	1,440
Potsdam Figure Skating Club	2,200
Potsdam Hospital Guild, Inc.	2,400
Potsdam Junior Football League, Inc.	1,200
Potsdam Junior Hockey	3,000
Potsdam Lions Club	3,000
Potsdam Neighborhood Center	850
Potsdam Parents Nursery	200
Potsdam Public Library	650
Potsdam Public Museum	1,300
Potsdam Rotary Club	1,600
Potsdam Sandstone Senior Citizens Club, Inc.	2,500
Potsdam Volunteer Fire Department	12,000
Potsdam Volunteer Rescue Squad, Inc.	8,500
Potsdam Youth Recreation Association	2,500
Potsdam Youth Soccer Association	48
Racquette River Masonic Lodge	360
Reachout	18,000
Rescue Squad Auxiliary	1,200
ROTC Rangers	400
St. Lawrence County Alcohol & Drug Services	1,000--1,200
St. Lawrence County Alcohol Services	150
St. Lawrence County Council of Senior Citizens	1,200
St. Lawrence County Environmental Management Council	120
St. Lawrence Valley Craft & Training Center of Northern New York, Inc.	180
Special Friends	5,000
Steinberg's Wee-Care	360
United Way (Local Chapter)	10,000
Village of Potsdam Housing Authority	100
Total Hours--Approx.	147,000

staff. Every organization attempted to give the best possible "estimate" of the voluntary work performed. There is no way of actually verifying these figures and concomitantly there is no reason for the organization to inflate or deflate the hours of work done. The hours of work contributed as shown for each organization in Table I has to be taken on faith as representing the best judgement of the organization.

- As indicated earlier, it is hoped that Table I includes all the social organizations which use voluntary services. It is possible that some organizations may have been left out and, to that extent, the total hours of voluntary work contributed may be underestimated.

- It must be emphasized that the total hours of voluntary work contributed would vary greatly for almost every organization from year to year depending upon the "need" of its services.

- Total hours of voluntary work contributed would also vary from year to year depending upon the emergence of new social organizations and the closing of some existing ones.

Despite the qualifications listed above, it is felt that the total hours of voluntary work as shown in Table I may be used as a basis for analysis because of the belief that over estimating by one organization would be neutralized by underestimation by another organization.

Significance of the Voluntary Contribution of Services

The significance of the voluntary contribution of services to the Potsdam Community can be seen by considering what would happen if these "free services" were not available. Obviously, the immediate impact would be that several social organizations dependent entirely on the voluntary efforts would have to close; and their services would not be available. And, organizations which depend partly on voluntary help would have to curtail the level of their services. In other words, the voluntary contri-

bution of time and effort help make available many needed public services which perhaps would not be available otherwise. The description of the organizations in Chapter II and the figures in Table I clearly indicate the degree to which these organizations are dependent upon the voluntary contribution of time, effort, and money. Most people take the availability of these public services for granted and may not realize that these are made possible in part because many people give their time and energies freely to the organizations providing these services.

The significance of the voluntary contribution of services may also be seen from another angle. Let us imagine that in the absence of the voluntary help, the Potsdam Village government decides to pay for all these services to be provided at the existing level. To do this, the village government will have to fund the organizations providing these services. Given the budget constraints facing the village government, it would have to raise resources either through the imposition of additional local taxes or through diverting resources from existing uses. The diversion of financial resources from some of the existing agencies to the social organizations would lead to the curtailment of the services provided by those agencies. The raising of resources through taxation would put additional tax burdens on property owners. Since we have an idea that the total hours of voluntary work contributed in a year is estimated at 150,000 and if we assume an average hourly compensation of $6.00 it would mean that the village government would

have to raise nearly one million dollars through additional taxation. How much property taxes would increase would greatly depend upon the total assessed property value in the Village of Potsdam. According to the information supplied by the village administration, in order to raise one million dollars in revenue, the property tax would have to increase by $100 per $1,000 assessed property value. The average assessed property value for a family in Potsdam is estimated at $4,500.00. This means that on the average property tax would go up by $450.00 for a family in order to pay for the voluntary services (at the rate of $6.00 per hour). The property tax per family would vary as we assume different rates of hourly compensation for voluntary work.

The significance of the voluntary help can be highlighted in yet another way by translating the total estimated hours of volunteer work into number of employees. On the average a full-time paid employee working 40 hours a week would work nearly 2,000 hours a year. Taking that as the measure of one "full-time paid employee," the carrying out of 150,000 hours of work would require nearly 75 full-time employees. In other words, the Potsdam community enjoys the voluntary services equivalent to nearly 75 full-time workers without making any payment to them.

In any case, the major purpose of going through these exercises is to stress the extreme importance of the services provided by many volunteers from the Potsdam community. It is not unwarranted that their contributions should be brought out and duly recognized.

Voluntary Contribution of Service: A Priceless Resource

To demonstrate the valuable contributions which volunteers make to the well-being of the Potsdam community, we tried imputing monetary value to the total hours of voluntary work contributed. We assumed an average hourly compensation of $6.00 to estimate the total dollar value of the voluntary work performed by volunteers in Potsdam. This approach is highly controversial and can be questioned because there is no way of actually evaluating the true monetary worth of the voluntary work performed. Many volunteers would feel offended in having their work evaluated in money terms. To perform volunteer work, a volunteer gives up his leisure time and other things which he could have done otherwise and consequently makes considerable sacrifice in the process. The volunteer could be president of a college, a housewife, or a licensed professional (such as physicians, attorneys, and engineers); and there is no way of putting a dollar value to reflect the sacrifice made in performing their voluntary services.

People do voluntary work for a variety of reasons. It is believed that people experience a sense of joy and a sense of community feeling by doing things for others. Voluntary work provides them with an opportunity for doing things they value. In that respect voluntary contribution of service is truly a priceless resource.

Comments on the Use of Voluntary Services

It must be made clear that the study did not go into the question of examining the efficiency aspects of these organiz-

ations: how far these organizations are well-managed and use their resources effectively and how far they attempt to avoid unnecessary duplication in providing their services. These are interesting and important issues and need careful examination. However, these are not the focus of this study. The major objective of this study is to highlight the contributions made by volunteer workers.

It may be alleged that since social organizations using voluntary services get this help "free" they may tend to overuse it or misuse it. This may appear quite appealing on the surface but it can be seen that this is not valid when examined closely. While voluntary services are "free," these are, however, not available in abundance. In fact, voluntary contribution of services is one of the most scarce resources and that is why it is labelled as a "priceless" resource. Time is the most valuable donation an individual can make, especially for helping others. It requires considerable thought and a strong desire to give up one's time for helping others. Volunteer workers, therefore, are not unaware of the reasons for donating their precious time. Any apparent inefficient use of their services would be discouraging to them and would tend to keep them from donating their time in the future.

Chapter IV

REASONS FOR ENGAGING IN VOLUNTARY WORK

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REASONS FOR ENGAGING IN VOLUNTARY WORK

People undertake voluntary work for a variety of reasons. Some regard voluntary work as a rewarding and satisfying experience because of the feeling that they are doing something worthwhile and good for the community. To some it provides an opportunity for meeting other people and helps widen their social contacts. Some people regard voluntary work as useful work experience, while for others it adds a variety to jobs they already have. And some people engage in voluntary work because they believe that it enables them to do things for the community which they regard as very important.

To identify the reasons motivating individual volunteers to engage in voluntary work, a separate questionnaire dealing with these aspects was sent to about 50 individual volunteers working in various social organizations. The discussion below is based on the responses to this questionnaire. A copy of the questionnaire is given in Appendix II.

Motivations for Becoming a Volunteer

The volunteer workers were asked to indicate the reasons which motivated them to donate their time and efforts to various social organizatons. Based on their responses, the following appear to be the major factors motivating individuals to become volunteers:

A. Altruism

The desire to do something good for others seems to be the major reason for most individuals in becoming volunteer workers. Most respondents indicated that contributing their time and services to social organizations gave them a special kind of satisfaction because of the feeling they were doing something "good and useful" for others. For example, one respondent wrote: "I believe that everyone should give something of themselves for the betterment of the people and community. A part of everyone's life should be given in the services of others."

B. Commitment to a Cause

Commitment to a particular cause was identified as another major reason for volunteering by several respondents. They indicated that they were committed to a particular cause, such as health and family care, environmental protection, recreational, cultural, and sports activities and volunteered their services to organizations providing those services. Some volunteers felt so strongly about their commitment that they took the initiative for starting the organizations for providing those kind of services. They believed that the community would benefit considerably from such services.

C. Having an Expertise in a Particular Area

Some volunteers indicated that they became involved in working in organizations which could utilize their (professional) training and expertise in certain area. This would be especially true for volunteers having special skills in areas

such as fund raising, organizational ability, coaching, life-guard, first aid and emergency care. It would seem that certain social organizations in Potsdam were started because of the availability of volunteers with special skills and training.

D. Children Benefiting From Voluntary Services

Several volunteers indicated that they felt impelled to contribute their services because of the many benefits their own children were receiving from organizations using voluntary help. "Since my own children were benefiting from such services, I felt that I should do my share as well," was identified as an important factor in causing several people to volunteer their services.

E. Spirit of Self-Reliance

Some volunteers indicated participation in various voluntary services because they felt the government should not be counted upon to provide every kind of service. They argued that, in the spirit of self-reliance, a community should utilize its own resources as much as possible for meeting the social and human needs of its residents. "I believe in the role of voluntary services because governments should not be counted upon for providing every kind of service," was identified as a major reason by several respondents for volunteering their services.

F. Sociability and More Effective Use of Spare Time

Some respondents indicated that voluntary work provided them with an opportunity not only to utilize their spare time in a more constructive manner but it also enabled them

to meet many interesting people and thereby it helped widen their social contacts.

G. Suggestion of a Neighbor/Friend

Some volunteers indicated that it was the suggestion of their neighbors and friends who were already actively involved in volunteer work that started them doing voluntary work. This perhaps shows that volunteerism has an infectious quality. A volunteer may provide an inspiring example in attracting other people to voluntary work.

H. Other Reasons

Some respondents gave other reasons for undertaking voluntary work. One respondent indicated that "One should not always be a taker of the services offered." Another indicated that voluntary work provided him with "work experience which would help him in finding a paid job." And, "To relieve people of pain suffering and help them live longer and fuller life, . . . ," was the reason given by yet another respondent for becoming a volunteer.

The above discussion indicates that people do voluntary work for a variety of reasons--individuals seem to be impelled by several interrelated motives in becoming volunteers. This is evident from their detailed replies to questions about their reasons for doing voluntary work. Given below are some quotes from their replies.

> I feel it is the duty of a citizen and member of a community to "give" some service to make this a better and more enjoyable place to live.

I enjoy working with other people in worthwhile projects outside the home, and feel I have some small talents to offer. Most especially I like to feel that I have been able to help someone else by volunteering. However, I do also feel that "having the time" to volunteer should not necessitate answering unlimited requests to help.

In order for community programs to develop or continue, there must be interested workers and capable leadership. Involvement by volunteers is necessary. If the community is to provide for my children and others it seems I should do my part. It seems only proper that I use my expertise in helping others.

Having been a hospital patient many times myself, I realized the need hospitals have for volunteers. Not only to raise money for needed equipment but to be a go-between from hospital to community to cement good relations. I have found my volunteer time has been very rewarding to me also in that I have met friends and feel I have helped my community.

There were a number of aspects of some organizations that I disagree with. I joined them to effect change.

I believe everyone should give something of themselves for the betterment of the people and community. A part of everyone's life should be given in service to others. What you give to one will be returned a thousand times.

I was employed with a company which expected and encouraged us to give of our time to community projects. I found in some areas I had some expertise and was glad to have it with others. I am also glad to help on "volunteerism" as such it is very much on the decline.

Having been the victim of an auto-motorcycle collision, upon becoming ambulatory I felt I should render to help others, as volunteers in another community had rendered assistance to me. Potsdam Rescue had offered this, and I have been an active member in it for seven years, and President the last two.

I started so my daughter could be a Brownie then I got more interested in it . . . I want more little girls to get the same start. I love working with little girls. I want other little girls to be able to get help. The

little bit I do seems so little but so much to some. I love all my little girls.

My roommate and a couple other girls on the hall pledged the service sorority. I saw all of the wonderful things they were involved in as well as the many friends they were making. I have received much personal satisfaction through my involvement with the organizations as well as seen many worthwhile, successful projects carried out.

When I registered my son in scouts, they asked for some adult help to run the Pack. As I was the only man that volunteered, they asked me to be the Webelos Leader. I said yes and I am now in my second year. No one else would do it and the needed a Webelos Leader.

I like the Head Start Program and feel that they are doing a lot of good things. When my child was here he benefited and I felt that I should do my share, that's what started it, and now I enjoy volunteering.

Most of the volunteer work that I get involved in is of a nature that lends important services to the community area. Such agencies as the American Red Cross (water safety, general safety, National Blood Program, Service to the Military and Disaster Aid) the United Way, etc. provide important services which can be very well administered by volunteers with a few professionals to add continuity.

I like working with kids and I also like sports. When the Potsdam Jr. football league was organized I became involved. I have a son who played football in the Jr. league and I felt if he was going to benefit from the program I should donate some of my time.

I see volunteer work as a mark of good citizenship and helping others. As a member of a community I must do my part to improve the community and services available by sharing my time and abilities.

Women have difficulty in the man's business world. Without access to Lion's Club, Rotary, etc. volunteer efforts in working on boards such as Boy Scouts, United Way, etc. give women an exposure to the community leaders and businessmen.

The loss of my mother when she was 38 and I was only two years old caused me to think twice when asked to be County Crusade Chairperson. I am told she was a beautiful, loving person. The message to me was to make it possible for others like her to live longer so they might experience the love only a mother like her could give to her family.

I started in another area and continued here.

Young people need to be challenged. Given responsibility and the help to succeed, they can achieve and go on to more difficult and demanding experiences. They can become better citizens, once they become secure in their abilities and how to use them. Volunteering my time for working with young people on constructive projects is rewarding for myself and for the youth of Potsdam, but they have to want it. They have to be challenged.

As I was deprived of enjoying sports as a child due mainly to a lack of volunteer help, and also to a poor quality of volunteer help, I decided to devote time so other children would be able to enjoy the enrichment that comes with being a member of a team and gaining confidence in their abilities to some degree.

Chapter V

PROBLEMS AND SUGGESTIONS

Chapter V

PROBLEMS AND SUGGESTIONS

In the survey the organizations were asked to indicate the problems facing them in discharging their functions, and if possible, to make suggestions for rectifying these problems. Based on their responses, the following appear to be the major problems facing various social organizations.

Problems Facing the Organizations

A. Lack of Adequate Funds

Not unexpectedly, this was identified as the major problem confronting most social organizations. It was indicated that lack of adequate funds kept them from performing their full scope of functions. Some organizations indicated that most of their efforts were devoted to raising funds for their operations which adversely affected their overall usefulness to the public. It was emphasized by most organizations that availability of adequate funds both from private and public sources would considerably enhance their effectiveness.

B. Lack of Volunteer Workers

This was identified as another major problem by most organizations but primarily by those engaged in scouting, sports, recreational, and literacy services. Several of these organizations indicated that quite often much of the work is carried out by a small number of dedicated volunteer

workers. These organizations stressed the need for a greater participation of the children who benefit from such services. For example, one organization said that "one of our greatest concerns is to get more adult supervision from the parents of the participants in the program." Another organization indicated that it needs "More support from the parents who have children in the program and sports fans in the area." A greater contribution of time by the public in general and by the parents of the children who benefit from such services in particular, could make these organizations even more useful to the community.

C. Lack of Proper Coordination Among Various Organizations

Lack of coordination among various social organizations, especially among the ones providing similar services, was identified as a serious problem by several respondents. It was indicated that lack of coordination among organizations resulted in duplication and overlapping in the delivery of services and this sometimes caused confusion in the public. The need for proper coordination was recognized. It was stressed that the social organizations providing similar services needed to communicate with each other and to work in close cooperation in order to avoid unnecessary duplication in the provision of their services as much as possible. Only through such an approach would the organizations be able to make more effective use of their resources.

D. Lack of Moral Support from Public and the Village Officials

This was identified as a problem by a small number of organizations. It was felt that greater and perhaps more visible support from the local public officials would help the voluntary organizations in many ways. It would bring a better public recognition of the valuable contributions made by these organizations to the well-being of the local community. This should lead to greater appreciation of the role of voluntary social organizations and should generate a more enthusiastic support from the public in general.

Not all responding organizations face these problems to the same extent--some are affected by these more than the others. In spite of these problems, most organizations have continued to exist and have been providing their services largely due to the dedicated efforts of many individuals, both paid and unpaid. The commitment displayed by many individual volunteers who contribute their time and energy quite liberally to most of these organizations has perhaps kept some of them functioning.

Suggestions for Improving the Usefulness of the Organizations

Several organizations made specific suggestions which would help improve their usefulness to the public. These are given below without any changes.

> We need greater visibility and more involvement by people other than tutors. Working on this by forming a county-wide Board of Directors. (Literacy Volunteers)

We need better working relationship with public schools. Head Start also needs better public relations. Our community knows very little about Head Start and therefore we miss children that need our services. (Head Start)

It should be made clear that improvement in the usefulness of the Rescue Squad would probably be best accomplished by increased public awareness of the purpose and commitment. Hopefully providing more interest and support for the squad. (Rescue Squad)

To increase the visibility of the 40 organizations. To co-ordinate, thus eliminating duplication. (Reachout)

Better knowledge of those families needing help that have exhausted all opportunities for aid from existing agencies. (Rotary Club)

We just need to generate more interest to get more volunteers. Publicity is our only way (Potsdam Hospital Guild, Inc.)

Many parents feel that because they are not qualified to coach, that they can't help the program. These people should be made aware that there are other ways they could help the programs possibly in their own field of work. These programs should not be used as baby-sitting services. The parents should make every attempt to attend these games and establish a meaningful relationship with their children during this phase of growing up. (Potsdam Youth Recreation Association)

More parents willing to coach and officiate. (Potsdam Youth Soccer Association)

Closer working relationship among the youth agencies. It might be that some project could be taught better by one agency and something else by another. (St. Lawrence County Cooperative Extension 4-H)

The United Way has 28 agencies. Most of which perform services in the Potsdam area. The most effective way to improve their usefulness is by an increase in voluntarism therefore increasing the contributions, and thus, more services could be made available. (United Way)

We could use some entertainment on our covered dish supper nights and some help on craft projects. They could cooperate and work towards helping people in

nursing homes, poor, and underprivileged . . . Some organizations feel above others which is not good. (Sandstone Senior Citizens Club)

Make people more aware of services to cancer patients. Also that public education programs are available to all organizations from the Unit Office in Canton. (American Cancer Society)

More publicity from association needed so residents will be better informed of the risk factor screenings, CPR offered by the Heart Association. (American Heart Association)

Make people more aware of scouting. It gets parents and children together in a common good. Such as Dad and son campouts. But we do not have enough Dad and sons participating in this program. (Boy Scouts of America)

More parents to help these children. If the parents would help more everyone would profit. (Girl Scouts of America, Brownies)

More involvement of people to educate the public that there is such a thing as a figure skating club. Need more volunteers to raise money for the expense of ice cost. (Potsdam Figure Skating Club)

Chapter VI

CONCLUSIONS

Chapter VI

CONCLUSIONS

This study indicates that a large number of area residents contribute their services voluntarily for helping others in many ways. Obviously, people "care" and are willing to do something concrete. The volunteers come from all across the community, especially from both colleges (including many students.) By donating their valuable time, efforts and even money to organizations engaged in providing many useful public services, these volunteers help enrich the quality of life for the community. Many of these services perhaps would not be available otherwise. It is indeed noteworthy that the small community of Potsdam has such a large number of concerned citizens who are willing to do so much for the community.

However, the usefulness of the organizations using voluntary services could be further improved through greater support both from the village officials and the public in general. There are perhaps several ways through which this could be accomplished.

-- Local media (newspapers, radio and TV network) can provide greater coverage of the activities of these organizations. Feature articles highlighting the contributions made by voluntary organizations and by individual volunteers in particular, can be helpful in generating greater appreciation from the public.

-- The village government can consider providing financial support to deserving organizations. In addition, public officials can help raise funds through private donations for worthwhile causes. Public statements by key village officials in support of voluntary social organizations, acknowledging their contributions to the community, can often be very encouraging as a display of public recognition. The village government can also publish a comprehensive listing of such organizations, explaining their functions. This list can be updated periodically. At the same time, to keep the individual initiative and the tradition of voluntarism alive, it is essential that the government not interfere too much in their activities.

-- Finally, the village government can designate one week a year as a "volunteer week" to recognize the valuable contributions made by the volunteer workers to the community. During this week special attention can be focused on the activities of the voluntary organizations and help stimulate a greater interest and more enthusiastic public participation in them.

Appendix I

FIRST QUESTIONNAIRE

QUESTIONNAIRE

This survey is being conducted to estimate the services provided by volunteer workers to the Potsdam community through various social organizations. Your cooperation in completing this questionnaire is greatly appreciated.

1. Name of the Organization:

2. Indicate the year in which this organization was started. _____

3. List the major functions of this organization:

4. This organization was started by:

   _____Voluntary Efforts _____Government Efforts _____Both

5. Rank the major sources of funding in terms of importance, i.e., if the Federal Government is the most important source of funding put "1" against Federal.

   _____Federal _____State _____County _____Village Govt.

   _____Privately Funded

6. The staff of this organization consists of: (give numbers)

   _____Volunteer Workers _____Fully Paid Workers

   _____Partly Paid Workers

7. How many of these volunteers are:

   _____Males _____Females

8. On the average, how many hours of work is performed by all volunteer workers in this organization on a monthly basis. If you prefer you may give this on an annual basis. Give your best estimate.

   _____Hours of work is performed by male volunteers in a month/year.

   _____Hours of work is performed by female volunteers in month/year.

9. Based on your answer to the above question, indicate the number of hours of volunteer work performed by:

   _____Students from State College _____Students from Clarkson

   _____Employees from State College _____Employees from Clarkson

   _____Spouses of Employees from State College _____Spouses of Employees from Clarkson

   _____Others

10. To what extent is the availability of volunteer workers dependent upon the job market situation:

_____Greatly _____Very Little _____Not at All

11. How important are the services of this organization to the Potsdam community?

_____Very Important _____Important _____Slightly Important

12. Judging from the past performance of this organization and the extent to which its services are used, indicate whether the usefulness of this organization to the area residents has:

_____Increased _____Declined _____Remained the Same

13. State in dollars the total annual budget for 1977-78 (or for calendar year 1977). If possible, indicate how much of this was spent on payrolls:

$_____Total budget for 1977-78 year/for 1977 calendar year.

$_____was spent on payrolls.

14. Rank the major problems facing the organization (rank the most important problem as "1"):

_____Lack of adequate funds

_____Lack of volunteer workers

_____Lack of moral support from the village officials

_____Lack of proper coordination among various social organizations

_____Other (Specify)_____

_____Other (Specify)_____

15. Suggestions for improving the usefulness of this and other social organizations to the Potsdam residents. Your comments for improving the usefulness of these organizations will be appreciated.

16. Indicate the address to which the survey results should be sent:

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Appendix II

SECOND QUESTIONNAIRE

REASONS FOR ENGAGING IN VOLUNTEER WORK

This questionnaire is designed to determine which motivate an individual like you to do voluntary work. This is an anonymous survey. Please do not write your name.

I. From the reasons given below, rank those applicable to you for engaging in voluntary work. RANK THE MOST IMPORTANT AS NUMBER ONE AND SO ON.

_____I find doing voluntary work self-rewarding and satisfying.

_____I like to meet people and voluntary work provides me with this opportunity.

_____I am able to get work experience by doing voluntary work which would help me in finding a paid employment.

_____I have plenty of time to spare and voluntary work seemed the most worthwhile thing to do.

_____I do voluntary work because of peer pressure, i.e., my friends and neighbors do it and I had to do it too.

_____I have constant urge to do something good for others.

_____I believe in the role of voluntary services because governments should not be counted upon for providing every kind of service.

_____Other (Please specify)

II. How did you get involved in volunteer work? Check the answers applicable to you.

_____My friend/neighbor asked me to do some volunteer work.

_____I saw an article in the newspaper asking for volunteers.

_____I had an expertise in this area and wanted to share it with others.

_____I was committed to a particular cause (such as health, family, welfare, recreational and sports activities) and volunteered my services to an organization engaged in that task.

_____I felt that the government was not providing adequate services in this area and the only way this could be done was through volunteer help.

_____Since my own children were benefiting from such services, I felt that I should do my share as well.

_____Other (Please specify)

III. As part of my survey on volunteerism, I would like to use some (anonymous) quotes to express different individual's opinions on why they are serving in the role of a volunteer. Would you please state in your own words (short paragraph) your reasonse for engaging in volunteer work. These reasons may or may not be included in statements you checked in Questions I and II above.

For example, one may say:

I was new to this area and didn't know too many people. By chance I read a newspaper article asking for volunteers in the local Day Care Center. I decided to give it a try because I like children and that this would also give me an opportunity to meet other people and to do something worthwhile for others. I now feel happy to have volunteered and it has been a very rewarding experience for me.

YOUR STATEMENT:

RLC/aw

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